



FACILITY POLICIES



YMCA CHECK-IN: YMCA members and community participants are required to check in at the Member Services Desk at each visit for security purposes. All members and community participants must also sign a liability waiver before utilizing the facility. Guest and non-members must sign a liability waiver each visit.



GENERAL FACILITY AGE POLICIES:

Ages <11: Members and guests age 11 and under must be accompanied by a parent/guardian in the facility, unless the member or guest is in an organized program.

Ages 12+: Members and guests age 12 and over may be in the YMCA facility without a parent/guardian. The YMCA is not responsible or liable for your child's safety should they be left alone on the property, unless they are enrolled and participating in an organized YMCA program.



AQUATICS CENTER FACILITY AGE POLICIES:

Ages <9: Children age 9 and under must be accompanied by a parent/adult (age 18+) at all times when using a YMCA swimming pool, unless in an organized, supervised program such as swim lessons. The ratio of children under the age of 6 to adults should not exceed 3:1 in non-program activities.

Ages 10+: Youth ages 10 and over that would like to use a pool in water depths that exceed chest heights of the individual will need to take a swim test. For your safety, lifeguards are on duty at all times pools are open; their decisions are final.



HEALTH & WELLNESS FACILITY AGE POLICIES:

Ages <11: Members and guests age 11 and under are not permitted in the upper Wellness Center, unless in an organized, supervised program such as Youth Wellness classes.

Ages 12-14: After a youth/parent orientation is completed, members and guests ages 12-14 may use the Wellness Center, excluding the free weights, if accompanied at all times by a parent/adult (age 18+).

Ages 15+: Members age 15 and above may have full access to the Wellness Center after reviewing the rules.



GROUP FITNESS CLASS AGE POLICIES:

Ages <11: Members and guests age 11 and under are only permitted to be on the fitness floor while taking Youth Wellness classes in one of the Wellness Center studios.

Ages 12-14: Members and guests ages 12-14 are permitted to take Youth Wellness classes.

Ages 15+: Members and guests age 15 and above are permitted to take any group fitness class.



PERSONAL TRAINING:

Personal, partner and group trainings are a paid member service available for ages 12 and over. Non-YMCA trainers are not allowed in the YMCA facilities.



MEMBERSHIP GUEST PRIVILEGES:

Each membership comes with 3 free guest passes per 12-month period.



AWAY PROGRAM:

The A.W.A.Y. program offers members access to more than 2,700 YMCAs all over the country. Each YMCA has their own policies for A.W.A.Y. members and it is recommended that you contact the visiting Y prior to your visit.



DAY PASS:

Community members and guests may utilize the GT Bay YMCA by purchasing a day pass. Anyone under the age of 18 must have a parent or guardian sign a liability waiver.



REFUNDS AND CREDITS

There are no refunds on the joiner fee. There are no refunds on an annual membership unless a lifechanging event has occurred. We offer refund request forms for programs at the Member Services Desk. The refund request form is simply a request, at the discretion of the program director, and is not guaranteed.



BANK DRAFT CANCELLATION

To cancel your membership, a cancellation form must be completed and returned to the Member Services Desk. The cancellation form must be submitted at least 30 days prior to intended termination date. This means you will be drafted once more, and will have full access to the Y facilities for those 30 days.



BANK CHANGES

Please allow 30 days for all bank changes to go through. The Grand Traverse Bay YMCA is not responsible for any service or overdraft charges.





FACILITY POLICIES



LOCKERS & TOWELS

All members are required to bring their own locks and should never leave them on the locker overnight. If locks are left on overnight, the lock and belongings will be removed. Permanent lockers are available for rental. Contact the Member Services Desk for details. The Grand Traverse Bay YMCA does not provide shower or swimming towels.



MEMBER DRESS CODE

Please embrace the family friendly environment of your Y and refrain from wearing attire that may offend others. Please use good judgment with your attire.

Shorts: Should be basic athletic shorts without skin overexposure.

Pants/Shorts: Should not expose undergarments or midriffs.

Shoes: Wellness Center shoes must be closed toe, clean, athletic shoes. Black soled shoes should be non-marking. Bare feet are allowed in Aquatics Area and Locker Rooms only.

Aquatics Areas: Please wear appropriate swim attire.

Sauna: Please wear appropriate attire.

Shirts: T-shirts or tank tops must be worn everywhere in the facility except in the Aquatics Areas. Please do not wear shirts displaying inappropriate designs, logos or offensive comments.



LOST & FOUND

The Grand Traverse Bay YMCA is not responsible for lost, stolen or damaged items. The lost and found is located at the Member Services Desk. We will keep items for 2 weeks. If not claimed, they will be given to a local charity.



CODE OF CONDUCT

The following is prohibited:

- The use of vulgar or threatening language
- Physical contact with another individual
- Sexual contact with another individual
- Harassment through words or gestures
- Theft or behavior that results in the destruction of property
- Carrying or concealing weapons, devices, or objects that may be used as weapons
- Using, possessing, or being under the influence of illegal chemicals or alcohol on YMCA property or at YMCA programs



SEX OFFENDER

The Grand Traverse Bay YMCA prohibits access to its facilities or program venues to any individual known to be on the list of Registered Sex Offenders.



CELL PHONES

Use of electronic devices, cameras or video recording devices is prohibited in ALL locker rooms, restrooms and pool areas.



PHOTO NOTICE

The Y may take pictures and videos of various activities for promotional use. Please let us know if you do not wish to be included in these medias.



FACILITY CANCELLATIONS & CLOSURES

All cancellation and facility closures are emailed to all members on our email list, as well as posted to our website and/or Facebook.

THINGS TO REMEMBER



FAMILY LOCKER ROOMS are for an adult with small children and people with disabilities only. All others should use the appropriate gender locker room.



FAMILY FRIENDLY ATTIRE in all YMCA areas.



NO PICTURES may be taken in locker rooms, bathrooms or pool areas at any time, including selfies.



AGES <11 may visit the pools with an adult on the premises, after passing the swim test.



AGES 12-14 may visit the YMCA unaccompanied, except for the fitness floor, where they are welcome with an adult.



AGES 15+ may visit the YMCA unaccompanied.